



Thank you for purchasing a Dynamic Fluid Fitness UBE.

This is a follow up to our pre-delivery phone call. We would like to reiterate a few key points regarding the delivery of your Fluid UBE.

Delivery Quick Guide:

1. Your Fluid UBE will show up on a truck like this



or this



2. It will arrive on a wooden pallet



and look like this



1. Your Fluid UBE will ship out of our warehouse within the next 2 business days. You will receive the tracking information via email once the unit leaves our warehouse.
2. You will receive a phone call from the freight carrier to set a delivery date and time 24 to 48 hours prior to delivery. Delivery is normally within a 4 hour window and every effort will be made to ensure that.
3. Any delivery issues (remote areas, long driveways, large and low hanging trees, apartment complex, stairs, unpaved roads, etc.) should be addressed with us prior to shipping.
4. The Fluid UBE will be delivered in a crate strapped to a pallet. Our Fluid UBEs are delivered in a 53ft semi-truck. The single driver will unload the pallet ONLY to your curbside or end of your driveway.

Once the driver has unloaded the pallet, we ask that you

5. immediately inspect the box(s) for any damage. Please indicate any minor scratches, indentations, or scuff marks on the delivery receipt. You do not need to open the boxes to inspect the Fluid UBE. Refuse delivery if you should see a large hole anywhere (most likely damage made by freight carrier forklifts). If you have any questions about possible damages and need guidance on whether or not to accept the product, please contact us immediately at (909)212-5555.

If you have any questions regarding the delivery process, assembly, or general questions on how to get the most from your Fluid UBE please contact our Customer Service at (909)212-5555 or e-mail info@goldendesignsinc.com.